

LEVEL 4

TITLE: Satellite TV Antenna Installation & Maintenance

YEAR: 2024

NSQ LEVEL 4: Satellite TV Antenna Installation & Maintenance

GENERAL INFORMATION

QUALIFICATION PURPOSE

Trainees will be prepared to work independently or in leadership roles within the satellite installation and maintenance sector, offering high-quality services to residential, commercial, and industrial clients.

QUALIFICATION OBJECTIVES

The learner should be able to: -

- i. Install, Maintain, and Troubleshoot satellite TV antenna systems.
- ii. Perform complex satellite installation tasks and ensure optimal reception and signal quality.
- iii. Adapt to evolving satellite technologies and customer requirements.
- iv. Carry out advanced signal testing techniques on motorized antenna systems

Mandatory Units

Unit No	Reference Number	NOS Title	Credit Value	Guided Learning Hours	Remark
Unit 001	ICT/SAT/001/L3	Health and Safety	2	20	Mandatory
Unit 002	ICT/SAT/002/L3	Communication in workplace	2	20	Mandatory
Unit 003	ICT/SAT/003/L3	Teamwork	2	20	Mandatory
Unit 004	ICT/SAT/004/L4	Satellite System Automation and Remote Management	3	30	Mandatory
Unit 005	ICT/SAT/005/L4	Advanced Satellite Communication Systems	3	30	Mandatory
Unit 006	ICT/SAT/006/L4	Satellite System Design and Integration	3	30	Mandatory
Unit 007	ICT/SAT/007/L4	Satellite Communication Security and Risk Management	3	30	Mandatory
		TOTAL	21	210	

NOTE: Explain how the learner can achieve the total credit hours from mandatory and optional units

LEVEL 4 Satellite TV Antenna Installation and Maintenance

Unit 001: OCCUPATIONAL HEALTH AND SAFETY

Unit Reference Number: ICT/SAT/001/L3

NSQ Level: 4

Credit Value: 2

Guided Learning Hours: 20

Unit Purpose:

This unit aims to equip Trainees with the essential knowledge and practical skills required to ensure workplace health and safety while conducting satellite TV antenna installation and maintenance tasks.

Unit assessment requirements/ evidence requirements:

Assessment must be carried out in real workplace environment in which learning and human development is carried out.

Assessment methods to be used include:

1. Direct Observation/oral questions (DO)

2. Question and Answer (QA)

3. Witness Testimony (WT)

4. Assignment (ASS), etc.

UNIT 001: OCCUPATIONAL HEALTH AND SAFETY

LEARNING OBJECTIVE (LO)		PERFORMANCE CRITERIA The learner can:	vide ype	enc	e		ef.	nce Pa	
The learner will:									
LO 1: Understand and apply safety procedures when	1.1	Demonstrate correct use of personal protective equipment (PPE) such as safety harnesses, helmets, and non-slip footwear.							
working at heights.	1.2	Conduct risk assessments to identify hazards related to working at heights, including unstable surfaces and weather conditions.							
	1.3	Set-up ladders, scaffolding, or lift equipment before starting any installation work.							
	1.4	Describe Surface Risk. Implement Fall Prevention Systems (fall arrest systems, i.e harnesses, safety ropes, and guardrails)							
LO 2:	2.1	Identify electrical hazards during antenna installation.							
Ensure electrical safety	2.2	Demonstrate ways to connect electrical components following safety guidelines.							
in satellite TV antenna installations.	2.3	Use electrical testing tools to check the integrity of wiring, cables, and connections before and after installation.							
	2.4	Demonstrate Grounding and Surge Protection							
LO 3: Comply with legal health and safety	3.1	Apply relevant health and safety laws, including Occupational Health and Safety (OHS) regulations and industry-specific standards.							
regulations and industry standards.	3.2	Compile/Complete safety documentation, including risk assessments, incident reports, and safety checklists.							
	3.3	Contribute in safety drills and regular safety audits to ensure continuous compliance with legal and company standards.							
LO 4: Implement emergency	4.1	Demonstrate Emergency preparedness ie (use emergency exits, and follow sitespecific emergency response plans) Administer basic first aid							

LEARNING OBJECTIVE (LO) The learner will:		PERFORMANCE CRITERIA The learner can:	Ev Ty		nce		ride ef.).		
procedures and first aid.	4.3	Identify emergency contact information and access medical services or first responders promptly when needed. Demonstrate skills to use fire extinguishers							
		and recognizing flammable materials onsite.							
Learner's Signatu	re		Dat	te:					
Assessor's Signat	ure		Dat	te:					
IQA's Signature			Dat	te:					
EQA's Signature			Dat	te:					

LEVEL 4: Satellite TV Antenna Installation & Maintenance

Unit 002: COMMUNICATION IN WORKPLACE

Unit Reference Number: ICT/SAT/002/L3

NSQ Level: 4

Credit Value: 2

Guided Learning Hours: 20

Unit Purpose:

To develop effective communication skills essential for trainees' interactions within the satellite TV antenna installation industry.

Unit assessment requirements/ evidence requirements:

Assessment must be carried out in real workplace environment in which learning and human development is carried out.

- 1. Direct Observation/oral questions (DO)
- 2. Question and Answer (QA)
- 3. Witness Testimony (WT)
- 4. Assignment (ASS), etc.

UNIT 002: COMMUNICATION IN WORKPLACE

LEARNING		PERFORMANCE CRITERIA	E	Evidence Evidence							
OBJECTIVE (LO)			T	Type Ref. Pag							ţе
The leave or will.		The leave on some						No).		
The learner will: LO 1:	1.1	The learner can:							1	I	
Communicate	1.1	Use concise language in verbal and written communication, ensuring									
Clearly and		messages are understood by the									
Professionally in		intended audience.									
the Workplace	1.2	Apply professional tone and									
the Workplace	1.2	etiquette in emails, reports, and									
		meetings.									
	1.3	Adjust communication style based								-	
		on the audience, whether									
		colleagues, clients, or stakeholders.									
LO 2:	2.1	Demonstrate the use of digital									
Use Technology to		communication tools such as									
Facilitate Effective		emails, messaging apps, and project									
Communication		management platforms.									
	2.2	Participate in virtual meetings,									
		through video conferencing									
		software and adhering to proper									
		online meeting etiquette.									
	2.3	Utilize collaborative tools to share									
		information and updates efficiently.									
LO 3: Resolve	3.1	Identify potential communication									
Communication		barriers, such as language									
Barriers and Foster		differences, cultural									
Open Dialogue		misunderstandings, or unclear									
		instructions.									
	3.2	Encourage open dialogue by									
		actively listening to feedback,									
		asking clarifying questions, and									
	2.2	inviting input from all parties.									
	3.3	Apply conflict resolution strategies									
T O		to address miscommunication.	<u> </u>								
Learner's Signature			Dat	te:							
Assessor's Signature			Dat	te.							
Assessor a signature			ומע	iC.							
IQA's Signature		Date:									
		Date.									
EQA's Signature		Date:									

LEVEL 4: Satellite TV Antenna Installation & Maintenance

Unit 003: TEAMWORK

Unit Reference Number: ICT/SAT/003/L3

NSQ Level: 4

Credit Value: 2

Guided Learning Hours: 20

Unit Purpose:

The focus is on fostering a culture of collaboration, mutual respect, and accountability to enhance productivity and innovation.

Unit assessment requirements/ evidence requirements:

Assessment must be carried out in real workplace environment in which learning and human development is carried out.

- 1. Direct Observation/oral questions (DO)
- 2. Question and Answer (QA)
- 3. Witness Testimony (WT)
- 4. Assignment (ASS), etc.

UNIT 003: TEAMWORK

LEARNING OBJECTIVE		PERFORMANCE CRITERIA	Evidence Type	Ref	dence . Page	e
(LO) The learner will:		The learner can:		No.		
LO 1:	1.1	Identify Team Roles Identification				
Principles of		(Leader, facilitator, specialist, support				
teamwork		roles)				
Cum (or n	1.2	Demonstrate different Team Dynamics.				
	1.3	Collaboration vs. Competition				
	1.4	Task prioritization				
	1.5	Discuss problem solving and initiative				
LO 2:	2.1	Emotional Intelligence				
Foster a	2.2	Identify potential sources of conflict				
positive and	2.3	Leading by Example				
inclusive team	2.4	Delegation and Empowerment				
environment	2.5	Cultural competence				
	2.6	Flexibility in Roles				
	2.7	Remote and Digital Collaboration				
LO 3:	3.1	Identify Team evaluation processes				
Evaluate team	3.2	Implement goal achievement				
performance	3.3	Demonstrate Collaboration and				
		communication tools (Microsoft teams /				
		slack, zoom/google meet)				
	3.4	Identify good performance using				
		SurveyMonkey/Google Forms				
Learner's Signatu	re		Date:			
Assessor's Signat	ure		Date:			
IQA's Signature			Date:			
EQA's Signature			Date:			

LEVEL 4: Satellite TV Antenna Installation & Maintenance

Unit 004: SATELLITE SYSTEM AUTOMATION AND REMOTE

MANAGEMENT

Unit Reference Number: ICT/SAT/004/L4

NSQ Level: 4

Credit Value: 3

Guided Learning Hours: 30

Unit Purpose:

This unit is essential for trainees seeking to enhance system reliability, improve service delivery, and reduce operational costs by leveraging modern automation

technologies and remote management techniques.

Unit assessment requirements/ evidence requirements:

Assessment must be carried out in real workplace environment in which learning and

human development is carried out.

1. Direct Observation/oral questions (DO)

2. Question and Answer (QA)

Assessment methods to be used include:

3. Witness Testimony (WT)

4. Assignment (ASS), etc.

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UNIT 004: SATELLITE SYSTEM AUTOMATION AND REMOTE MANAGEMENT

LEARNING		PERFORMANCE CRITERIA	Ev	vide	ence	e	Ev	ide	nce	
OBJECTIVE			Ty	ype			Re	f.	Pag	ţе
(LO)							No			
		The learner can:								
The learner										
will:	1.1	7 (1)			ı	1	-		-	
LO 1:	1.1	Define satellite automation								
Introduction to	1.2	Discuss Satellite automation roles in								
Satellite		modern communication systems								
Automation	1.3	Explain the components required for								
Systems		automating satellite systems, such as								
		programmable controllers and								
	1.4	motorized mounts.								
	1.4	Compare manual vs. automated								
		satellite system setups, highlighting the								
		benefits of automation in large-scale								
	1.5	operations.								
	1.5	Discuss case studies where satellite								
		automation has improved signal								
T 0 4	2.1	reception and system maintenance.								
LO 2:	2.1	Explain how to set up remote								
Implementing		monitoring for satellite systems using								
Remote		tools like SNMP (Simple Network								
Monitoring		Management Protocol) and web-based								
Systems	2.2	platforms.								
	2.2	Describe how to configure alerts for								
		signal degradation, weather-related								
	2.3	issues, or hardware malfunctions.								
	2.3	Demonstrate how to perform system								
		health checks remotely and monitor								
		performance metrics like signal-to-								
	2.4	noise ratio and uplink power.								
	2.4	Explain how remote troubleshooting								
		and diagnostics reduce on-site visits and								
102.	3.1	enhance system reliability.								
LO 3:	3.1	Discuss how to configure tracking systems to automatically adjust dish								
Programming		, ,								
Satellite										
Tracking	3.2	movements Program satellite motor controllers								
Systems	3.2	(DiSEqC) for multi-satellite reception								
		\ 1 /								
		using advanced scheduling techniques.								

LEARNING OBJECTIVE (LO) The learner		PERFORMANCE CRITERIA The learner can:	Evidence Type	Evide Ref. No.	ence Page
will:	3.3				
	3.4	Demonstrate how to maintain accurate tracking during low-earth orbit (LEO) satellite passes. Troubleshoot common tracking errors caused by system delays or mechanical			
		faults			
LO 4: Automation Software	4.1	Introduce software platforms used for satellite automation (e.g., Nova for Windows, SatPC32).			
Integration	4.2	Demonstrate how to configure satellite communication automation software for different types of satellites.			
	4.3	Show how to create automated satellite connection schedules to handle multiple users and bandwidth allocation.			
	4.4	Discuss security protocols needed when integrating automation software into satellite systems.			
LO 5: Advanced Automation in Commercial and	5.1	Compare commercial and military satellite automation systems, noting key differences in security and reliability requirements.			
Military Applications	5.2	Demonstrate how failover systems work in military satellite automation for continuous communication.			
	5.3	Discuss the importance of encryption and signal security in remote satellite management for military applications.			
	5.4	Provide examples of automated satellite systems used for real-time data transmission in remote monitoring applications (e.g., weather, disaster management).			
Learner's Signatu	re		Date:		
Assessor's Signat	ure		Date:		
IQA's Signature			Date:		

EQA's Signature	Date:

LEVEL 4: Satellite TV Antenna Installation & Maintenance

Unit 005: ADVANCED SATELLITE COMMUNICATION SYSTEMS

Unit Reference Number: ICT/SAT/005/L4

NSQ Level: 4

Credit Value: 3

Guided Learning Hours: 30

Unit Purpose:

This unit is critical for trainees aiming to work in specialized roles within the

satellite communication industry, providing high-quality, reliable

communication solutions across diverse sectors.

Unit assessment requirements/ evidence requirements:

Assessment must be carried out in real workplace environment in which learning and

human development is carried out.

Assessment methods to be used include:

1. Direct Observation/oral questions (DO)

2. Question and Answer (QA)

3. Witness Testimony (WT)

4. Assignment (ASS), etc.

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UNIT 005: ADVANCED SATELLITE COMMUNICATION SYSTEMS

LEARNING		PERFORMANCE CRITERIA	Evide	nce	Evi	ide	nce
OBJECTIVE			Type		Re	f.	Page
(LO)					No	•	
		The learner can:					
The learner							
will:							
LO 1:	1.1	Describe the characteristics of Ka -					
High-Frequency		band and Q/V-band frequencies and					
Satellite		their uses in modern satellite					
Communication	1.0	communication systems.					
(Ka-band and Above)	1.2	Explain how atmospheric conditions,					
Above)		such as rain and humidity, affect high-					
		frequency signal transmission and					
	1.2	strategies to mitigate these effects.			_		
	1.3	Compare the bandwidth capacity and					
		data rates of C-band, Ku-band, and					
	1.4	Ka-band systems.					
	1.4	Demonstrate how to configure and align					
		dishes for high-frequency satellites					
T O A	2.1	using advanced equipment.					
LO 2:	2.1	Define the role of satellite systems in					
Satellite		IoT networks, especially in remote and					
Communication	2.2	rural applications.					
for IoT	2.2	Demonstrate how to integrate IoT					
(Internet of		devices (e.g., sensors, actuators) with satellite networks for real-time					
Things)							
<i>9")</i>	2.3	monitoring. Discuss the benefits and challenges of					
	2.3	using low-power wide-area networks					
		(LPWAN) in satellite IoT applications.					
	2.4	Show how to maintain communication			\dashv		
		reliability for IoT systems in varying					
		weather conditions and remote					
		environments.					
LO 3:	3.1	Explain different data compression			+		
Satellite Data		techniques used in satellite					
Compression and		communication (e.g., Huffman coding ,					
Bandwidth		LZW compression).					
Optimization	3.2	Discuss bandwidth optimization					
opumzanon		strategies for high-traffic satellite					
		systems, such as adaptive modulation					
		and bandwidth throttling.					

The learner will: 3.3 Compare the efficiency of various data transmission protocols (e.g., TCP/IP vs. UDP) in satellite communication. 3.4 Demonstrate how to apply bandwidth management techniques in commercial satellite networks to improve data throughput. LO 4:	LEARNING OBJECTIVE (LO)		PERFORMANCE CRITERIA	Evide Type	ence	ce Evi Ref No.				
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Learner 8 Signature Date:	Lagran's Cianatus	ro	communication systems.	Datas						
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Assessor's Signature Date:	Assessor's Signat	ure		Date:						

IQA's Signature	Date:
EQA's Signature	Date:

LEVEL 4: Satellite TV Antenna Installation & Maintenance

Unit 006: SATELLITE SYSTEM DESIGN AND

INTEGRATION

Unit Reference Number: ICT/SAT/006/L4

NSQ Level: 4

Credit Value: 3

Guided Learning Hours: 30

Unit Purpose: The unit emphasizes the integration of components to create fully operational systems tailored to specific client needs, such as broadcasting, communication, or data services.

Unit assessment requirements/ evidence requirements:

Assessment must be carried out in real workplace environment in which learning and human development is carried out.

- 1. Direct Observation/oral questions (DO)
- 2. Question and Answer (QA)
- 3. Witness Testimony (WT)
- 4. Assignment (ASS), etc.

UNIT 006: SATELLITE SYSTEM DESIGN AND INTEGRATION

LEARNING		PERFORMANCE CRITERIA	Ev	ide	nce	Ev	vide	dence		
OBJECTIVE (LO)			Ту	pe		Re No		Page		
		The learner can:								
The learner will:										
LO 1:	1.1	Discuss the requirements and								
Designing		specifications for designing custom								
Custom		satellite communication systems for								
Satellite		large enterprises.								
Systems for	1.2	Demonstrate how to conduct a site								
Enterprises		survey to assess the environmental and								
		structural challenges of satellite								
		installation.								
	1.3	Show how to select the appropriate								
		modulation schemes and bandwidth								
		to meet enterprise-level data								
		requirements.			_					
	1.4	Present a project where learners design								
		a satellite system for a								
		telecommunication or broadcasting								
		company, ensuring scalability and								
	2.1	future expansion.								
LO 2:	2.1	Explain the integration of satellite								
Integrating		networks with terrestrial								
Satellite		communication systems, including								
Systems with	2.2	fiber-optic and microwave links.			_	_				
Ground	2.2	Discuss challenges of satellite-								
Networks		terrestrial integration, such as latency								
	2.2	and signal handoff between networks.								
	2.3	Demonstrate how to create a hybrid								
		communication system combining								
		satellite and terrestrial infrastructure for								
	2.4	redundancy.								
	2.4	Perform simulations of satellite-ground								
		network integration, focusing on load								
102	3.1	balancing and signal routing. Discuss the role of satellite			-					
LO 3:	3.1									
Disaster		communication in disaster recovery planning for critical industries'								
Recovery and Redundancy		1 &								
Planning		\ U /								
	3.2	banking).								
	۷.∠	Design a redundant satellite network								
		for a business, ensuring communication								

LEARNING OBJECTIVE (LO) The learner will:		PERFORMANCE CRITERIA The learner can:	Evidence Type					Evid Ref. No.										
WIII.		reliability in the event of natural							Ī									
		disasters or equipment failure.																
	3.3	Compare satellite-based disaster																
		recovery solutions with traditional																
		communication recovery methods.																
	3.4	Demonstrate how to implement failover																
		protocols to switch to satellite																
		communication when terrestrial systems																
		are down.																
LO 4:	4.1	Explain the specific challenges of																
Designing		designing satellite systems for remote																
Satellite		areas with limited infrastructure.																
Systems for	4.2	Demonstrate how to create low-cost																
Rural and		satellite installations for rural schools,																
Remote Areas		healthcare facilities, or government																
	4.0	offices.																
	4.3	Discuss sustainable energy options																
		(e.g., solar power) for powering																
		satellite communication systems in off-																
	4.4	grid locations.																
	4.4	Perform a site survey and create a system plan for a rural satellite																
		installation, including power,																
		bandwidth, and maintenance																
		considerations.																
LO 5:	5.1	Explain the increasing issue of space																
Space Debris		debris and its impact on satellite system																
and Satellite		design and deployment.																
System	5.2	Discuss the best practices for extending																
Longevity		the operational life of satellites and																
		avoiding collisions with space debris.																
	5.3	Demonstrate how to incorporate																
		propulsion systems into satellites for																
	- 1	orbital adjustments to avoid debris.																
	5.4	Present a report on sustainable satellite																
		design, focusing on materials and																
		systems that reduce the risk of																
I companya Giana	<u> </u>	generating space debris.	D:	t c :														
Learner's Signatu	16		Da	ie:						Learner's Signature Date:								

Assessor's Signature	Date:
IQA's Signature	Date:
EQA's Signature	Date:

LEVEL 4: Satellite TV Antenna Installation & Maintenance

Unit 007: SATELLITE COMMUNICATION SECURITY AND RISK MANAGEMENT

Unit Reference Number: ICT/SAT/007/L4

NSQ Level: 4

Credit Value: 3

Guided Learning Hours: 30

Unit Purpose:

This unit is vital for trainees responsible for protecting satellite networks and ensuring reliable communication, vulnerabilities like unauthorized access, signal interference, and cyber threats, focusing on encryption, secure transmission, and access controls.

Unit assessment requirements/ evidence requirements:

Assessment must be carried out in real workplace environment in which learning and human development is carried out.

- 1. Direct Observation/oral questions (DO)
- 2. Question and Answer (QA)
- 3. Witness Testimony (WT)
- 4. Assignment (ASS), etc.

UNIT 007: SATELLITE COMMUNICATION SECURITY AND RISK MANAGEMENT

LEARNING OBJECTIVE (LO) The learner will:				Evidence Type			Evidence Type											ef.	nce Paş	
LO 1:	1.1	Explain encryption techniques used in																		
Satellite		satellite communication, such as AES																		
Encryption and		(Advanced Encryption Standard)																		
Data Security		and RSA for secure data transmission.																		
	1.2	Demonstrate how to implement end-to-																		
		end encryption for satellite																		
		communication systems, ensuring data																		
	1.2	confidentiality and integrity.																		
	1.3	Discuss the impact of quantum																		
		computing on current encryption																		
		methods and how satellite systems																		
		must adapt for post-quantum																		
	1.4	encryption. Perform encryption setup and																		
	1.4	Perform encryption setup and verification tasks on commercial																		
		satellite receivers and ground stations,																		
		ensuring compliance with international																		
		security standards.																		
LO 2:	2.1	Identify common vulnerabilities in																		
Satellite		satellite communication systems,																		
Network		including man-in-the-middle attacks,																		
Vulnerabilities		jamming, and signal spoofing.																		
and Threat	2.2	Demonstrate techniques to secure																		
Mitigation		satellite communication links, such as																		
		frequency hopping and spread																		
		spectrum technology, to reduce																		
		vulnerability to jamming.																		
	2.3	Discuss the importance of access																		
		control and authentication																		
		mechanisms in protecting satellite																		
		communication networks from																		
	2.4	unauthorized access.																		
	2.4	Perform a vulnerability assessment and risk analysis of a satellite																		
		communication system, identifying																		
		potential weak points and proposing																		
		mitigation strategies.																		
	<u> </u>	mingation strategies.																		

LEARNING OBJECTIVE (LO) The learner will:		PERFORMANCE CRITERIA The learner can:	Evidence Type		Evidence Type									f.	nce Pag	
LO 3: Cybersecurity for Ground Stations and Satellite Operations Centers	3.1	Discuss the importance of securing ground stations and Network Operations Centers (NOCs) against cyber threats such as malware, DDoS attacks, and insider threats. Demonstrate how to implement firewalls, intrusion detection systems														
	3.3	(IDS), and intrusion prevention systems (IPS) for satellite ground stations. Explain the importance of multi-factor														
		authentication (MFA) and role-based access control (RBAC) in protecting sensitive satellite control systems.														
	3.4	Perform a cybersecurity audit of a simulated ground station setup, identifying and addressing potential security gaps.														
LO 4: Satellite System Failures and Disaster	4.1	Discuss the most common causes of satellite system failures, such as signal degradation, equipment malfunctions, or power outages.														
Recovery Plans	4.2	Design a comprehensive disaster recovery plan for satellite communication systems, ensuring rapid recovery in case of natural disasters or cyberattacks.														
	4.4	Demonstrate the use of redundancy techniques such as backup satellites, dual-ground stations, and failover systems to ensure continuous communication. Conduct a disaster recovery simulation, ensuring learners can quickly restore satellite communication after a system														
LO 5: International	5.1	failure or breach. Explain key international satellite security regulations, such as ITU (International Telecommunication														

LEARNING OBJECTIVE (LO) The learner will:		PERFORMANCE CRITERIA The learner can:		Type		Evidence Type								f.	nce Pag	
Satellite		Union) guidelines and military-grade														
Security		security protocols.														
Regulations	5.2	Discuss the compliance requirements														
and		for satellite systems operating in														
Compliance		sensitive industries, such as military,														
		aerospace, and government														
		communication.														
	5.3	Demonstrate how to implement security														
		standards that comply with GDPR														
		(General Data Protection Regulation)														
		and other global privacy laws in satellite data transmission.														
	5.4	Perform an audit of a satellite system's														
		compliance with international security														
		regulations, identifying areas that														
		require improvement to meet industry														
		standards.														
Learner's Signatu				te:	•	•	Į									
Assessor's Signature			Da	te:												
IQA's Signature			Da	te:												
EQA's Signature			Da	te:												

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